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Pursuant to the Company's Articles of Association and in accordance with the Rules of Operation of S Klub Aqua Park, Miloš Silić, Director of DIP TRADE d.o.o., Jakovo, on June 28, 2024, in Jakovo, hereby issues the following:

Rules of Conduct for Visitors to the S Klub Aqua Park Complex

I. Introductory Provisions

Article 1

This Visitor Code of Conduct for the S Klub complex (hereinafter: the "Code") governs the operation of the S Klub complex (hereinafter: the "Complex") and establishes the rules regulating visitor behavior, as well as the maintenance of order, cleanliness, and safety within the Complex during its hours of operation. The term "Complex" also includes its access roads and the exterior landscaping of the park. These rules are intended to ensure that park visitors can comfortably enjoy the facilities.

Article 2

Every visitor, upon entering the Complex, is obliged to acquaint themselves with this Code and to comply with its provisions.

Article 3
By purchasing an admission ticket, the visitor accepts this Code and confirms that they have read it. The visitor also undertakes to observe all provisions, guidelines, warnings, prohibitions, and orders set forth in this Code and posted on information boards and other signs within the Complex. By purchasing a ticket, the visitor acknowledges awareness of the consequences of violating any of these rules.

Article 4
Visitors must refrain from any actions that disturb the comfort of other visitors or interfere with the duties of the Complex's staff.

Article 5
The management's liability for personal injury, damage to property, or financial loss is limited in accordance with applicable law.

Article 6
Visitors are hereby informed that, for their safety and security, the entire Complex is under continuous video surveillance. Recorded footage is accessible only to S Klub management and to authorized police and judicial authorities.

Article 7
Any current instructions issued within the Complex take precedence over these general regulations and guidelines.

II. Entry to the Complex

Article 8
Entry is permitted only during operating hours and only with a valid day ticket or season pass, which may be purchased at the ticket office or online. Upon purchase (online or at the ticket office), the visitor receives a barcode and a fiscal receipt. No refunds are possible for tickets already purchased.

Article 9
Children under 12 years of age may enter only when accompanied by a person over 18. Children shorter than 110 cm may enter only when accompanied by an adult.

Article 10
At certain times the Complex may be reserved for schools, clubs, sports teams, or other organizations. During those reserved periods, swimming in the affected area is prohibited for other visitors. When the Complex reaches full capacity, management reserves the right to refuse entry to additional visitors.

Article 11
The final sale of tickets at S Klub ticket offices—and the last possible admission to the Complex—takes place no later than one hour before closing.

Article 12
Season-pass holders must present photo-ID (identity card, passport, driver's license, health insurance booklet, school ID, student index, etc.) or a photocopy thereof to gain entry.

Article 13
Visitors may park vehicles in the designated parking area at their own risk. S Klub management is not responsible for vehicle theft, damage to vehicles, or items left inside vehicles.

Article 14
For security, safety, and hygiene reasons, security staff may request to inspect the contents of visitors' bags upon entry. If prohibited items are found, security may require them to be surrendered for the duration of the visit.

III. Prohibited Entrants

Article 15
The following persons may be refused entry:

- Anyone suffering from contagious diseases (a doctor's certificate may be required);
- Persons with open wounds or active skin conditions (e.g. rashes, parasites);
- Those with any illness that might endanger other visitors' health (fever, cough, conjunctivitis, carriers of infectious diseases);
- Persons with body dressings or those who appear unclean or infested with lice;
- Anyone intending to use the Complex for commercial or nonstandard purposes without staff approval;
- Anyone whose presence might disrupt order, safety, or cleanliness;
- Anyone whose behavior conflicts with accepted moral or social norms.

Article 16
Entry is prohibited for persons under the influence of alcohol, drugs, or other narcotics.

Article 17
Animals may be brought into the Complex, but are not allowed in the water.

Article 18
For safety, persons who cannot dress, undress, or move independently are not permitted entry unless accompanied by an assistant.

Article 19
Any visitor who, after warning, refuses to comply with this Code or staff instructions may be removed from the Complex without refund. In severe cases management may summon security personnel or the authorities. S Klub management reserves the right to ban undesirable persons.

Article 20
Pregnant women, persons with heart conditions, injuries, or other ailments are advised not to use the facilities and do so at their own risk.

IV. Visitor Information & Park Rules

Article 21
A limited number of loungers and umbrellas are available free of charge. Once they are all in use, S Klub is not obliged to provide more.

Article 22
Visitors must exit all pools at least 30 minutes before closing time.

Article 23
Visitors are advised not to bring valuables or large sums of money. Management is not responsible for theft or loss on the premises.

Article 24
Management is not liable for any personal items lost within the Complex or on attractions.

Article 25
Food and drink may be consumed only if purchased at the park's own concessions.

Article 26
All visitors must keep the Complex clean, respect the rules, use trash bins, avoid disturbing others, refrain from excessive noise, and take care on wet surfaces.

Article 27
For safety or technical reasons (bad weather, storms, high winds, fog, low visibility), management may alter opening/closing times or close individual attractions without refund.

Article 28
In case of sudden severe weather, visitors must leave the pools immediately; no refunds will be issued.

Article 29
Visitors are liable for any damage or loss they cause to park equipment or others' property.

Article 30
Visitors must obey lifeguards and staff. Any accident or hazard must be reported immediately; false reports will be sanctioned.

Article 31
Before entering any pool or attraction, visitors must use the restroom and shower thoroughly.

Article 32
After applying sunscreen, visitors should wait at least 30 minutes before entering the water.

Article 33
Visitors must wear their own clean swimsuits. Nudism is prohibited. Infants and toddlers must wear swim diapers or suits.

Article 34
Changing clothes is permitted only in designated changing rooms or outdoor cabins.

Article 35
Management is not responsible for excessive wear to swimsuits caused by frequent use of slides.

Article 36
For safety, wearing goggles in the pools is allowed only with a securing strap.

Article 37
Non-swimmers may use only certain pools at their own risk. The wave pool and tropical pool are restricted to swimmers only.

Article 38
Use of sports or play equipment requires staff permission.

Article 39
Only children up to 150 cm tall may use the children's pool. Adults may enter the children's pool only if accompanying a child under 110 cm.

Article 40
All allowed slides and attractions are used at the visitor's own risk.

Article 41
On water attractions, reckless behavior (e.g. chasing or throwing others, diving) is strictly prohibited.

Article 42
Visitors must follow slide instructions and posted warnings. Violating limits or warnings makes the visitor responsible for any resulting injury or damage. Adults under the influence of alcohol who sustain injuries do so at their own risk; management is not liable.

Article 43
Tubes are permitted only on designated slides and must be used according to the rules:

- Queuing is mandatory; guests may not take tubes out of the pool.
- One person per single tube, two per double tube, three per triple tube.
- Riders must remain seated; any other position is strictly forbidden.
- After use, tubes must be returned immediately to the designated area or staff.
- Using tubes on non-tube slides or in pools is prohibited.

Article 44
All attractions have limited capacity for safety. S Klub does not guarantee unlimited or wait-free access to every ride.

V. Prohibited Conduct in the Complex

Article 45
The following actions are strictly prohibited within the Complex:

- Acting in any way that violates this Code or applicable regulations;
- Demanding services from staff that conflict with this Code;
- Swimming in unsuitable clothing (e.g., underwear or garments other than a swimsuit). For hygiene reasons, children of all ages may enter pools only in a swimsuit or specialized swim diapers;
- Entering non-public areas, lockers or showers of the opposite sex, or any sections marked off-limits for safety or technical reasons;
- Diving into pools outside designated areas, running on decks, or jumping from slides or other unsafe locations;
- Exiting pools outside of designated and marked exits;
- Bringing fins, diving masks, or other equipment not intended for swimming;

- Using slides while wearing jewelry, watches, chains, or eyeglasses, or having chewing gum in one’s mouth;
- Shouting, whistling, making unnecessary noise, running, pushing, or behaving in a disorderly manner;
- Spitting on floors or in water, deliberately dirtying or polluting the water, or urinating in pools;
- Smoking inside buildings, pool areas, or any designated non-smoking zones;
- Misusing emergency equipment, life-saving devices, or fire-extinguishing apparatus;
- Moving or tampering with installed equipment or furniture, or removing signs or fixtures;
- Washing clothes, soaping up, or using hygiene products in pools or outside designated shower areas;
- Bringing outside food, beverages, alcohol, glass bottles, or portable coolers—except baby bottles, jars for infants, or sealed diabetic food in original packaging;
- Eating outside of designated food and beverage areas;
- Removing dishes or glassware from the food service areas;
- Carrying sharp objects, pressurized containers, glass bottles or other breakable items, narcotics, or toxic materials;
- Possessing weapons or explosive materials;
- Photographing or filming other visitors or groups without their consent;
- Using musical instruments, audio equipment, or televisions;
- Disturbing swimmers, visitors, lifeguards, or staff in any way;
- Using whistles or signaling devices that could interfere with the lifeguards’ duties;
- Riding bicycles, motorized bikes, rollerblades, skateboards, scooters, tricycles, or similar devices.

VI. Additional Provisions

Article 46
These rules govern the general use of all Complex equipment. Exceptions may be granted in special cases by authorized personnel, without changing the Code itself.

Article 47
Commercial photography or filming within the Complex requires prior permission from S Klub management.

Article 48
Management reserves the right to close part or all of the Aqua Park for repairs, renovations, urgent maintenance, weather conditions, or special events without issuing refunds.

Article 49
Any situation not addressed by this Code shall be handled on-site by the Aqua Park Manager.

VII. Transitional and Final Provisions

Article 50
Amendments to this Code may be made only by the Company’s Directors, following the same procedures as its original adoption.

Article 51
This Code becomes effective upon publication on the official notice board and website of S Klub.

Eco-Tip

Respecting our environment is part of every visit. Please conserve towels and water, and dispose of waste properly when you enjoy the outdoors.